

# Midcoast Community Council

*An elected Advisory Council to the San Mateo County Board of Supervisors  
representing Montara, Moss Beach, El Granada, Princeton, and Miramar  
PO Box 248, Moss Beach, CA 94038-0248 | [midcoastcommunitycouncil.org](http://midcoastcommunitycouncil.org)*

**Gregg Dieguez** | **Claire Toutant** | **Dan Haggerty** | **Scott Bollinger** | **Gus Mattammal**  
Chair Vice-Chair Treasurer Secretary | **Ann Rothman** | **Kimberly Williams**

Date: April 26, 2023  
To: *All Midcoast Agencies and Public Bodies affected by telecommunications failures (HMB, HMBCC, Cabrillo SD, OES, CERT, CCWD, MWSD, GCSD, SAM, Harbor Dist., ALAS, more?)*  
cc: Supvr. Mueller, his staff  
From: Midcoast Community Council  
Subject: Request for Improved Telecommunications Service in Midcoast of San Mateo County

We have completed a survey and analysis of telecommunications services in our area as of 1/31/23, and are requesting your comments on the report, as detailed below. The report chronicles longstanding failures which were accentuated by the storms of Dec. 31, 2022 and immediately thereafter, wherein critical Lifeline Communications did not function properly - or in some cases, at all - threatening the health and safety of residents and visitors and compromising the ability of emergency responders to identify, prioritize, and assist those in danger from the storms and the aftermath.

The complete report is downloadable [here \(42 pages, 28mb\)](#). We are requesting the following from your organization:

1. Comments on our findings and recommendations, especially including any augmentation of the problem statements therein based on your experiences with telecommunications over the past few years.
2. Your organization's endorsement of our problem statements, which we would append to a future edition and forward with requests for action to appropriate parties.
3. The name(s) of the persons with whom our Council should communicate regarding further problems and/or plans for improved telecommunications services in our area.

Future editions of the report will include responses from your organization, as well as other affected stakeholders in our area, and will be used as a basis for requesting improvements.

A member of our Work Group is available to present the report to your organization, upon request. Note that we are NOT asking for your endorsement of our Recommendations, described in the report, because a variety of factors must be analyzed before firm courses of action are detailed. One possibility is the creation of a Community Fiber Network in our area, and we welcome your interest in working with us to explore that possibility.

Sincerely,

s/Gregg Dieguez, Chair